



17<sup>th</sup> April 2020

At the end of March 2020, the UK government temporarily closed *all UK Dental Practices* preventing any face-to-face contact with patients as part of the battle against Covid-19. This has now recently been extended for a further 3 weeks. Our patients are really important to us – as you are all part of the “Oak House family”.

**Andrew Ridout has been and will continue to be available for telephone conversations and advice 24/7 as usual.** We will do our best to help you, and can also provide antibiotics and mouthwashes, if they are required. We can also arrange for more severe problems to be seen in an Urgent Care Clinic. Please see below for various ways to contact us.

The Oak House Team has been and continues to be busy keeping the surgery in a state of readiness for re-opening as soon as the government allows. All of our team has also been actively taking part in online courses and following their Continuing Professional Development Plans (CPD), keeping up to date.

Please be assured that you will not miss out on any dental care that you need. Once the crisis is over, we will be *working longer hours and providing extra clinics over more days each week*, in order to catch up and give you the quality care that you have always received from us (which will be covered by your current Denplan Membership or pay-as-you-go agreement).

Thank you for your patience and support as we navigate the next few weeks together. Please look at our website [www.the-oak-house.com](http://www.the-oak-house.com) for updates and news.

With Best Wishes to you and your families,

Andrew & Lisa Ridout and the Oak House Team.

**Contact Information:**

**For Dental Advice:**

[advice@the-oak-house.com](mailto:advice@the-oak-house.com)

**For General Information:**

[info@the-oak-house.com](mailto:info@the-oak-house.com)

**For a Priority Appointment when we re-open**

[appointment@the-oak-house.com](mailto:appointment@the-oak-house.com)

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**24/7 Telephone Contact:**

**07884 941864**

13 St. Georges Road, Truro, Cornwall TR1 3JE

Tel: 01872 222922

Web: [www.the-oak-house.com](http://www.the-oak-house.com)

Email: [theteam@the-oak-house.com](mailto:theteam@the-oak-house.com)